

## Appendix A – Standards Committee Report – 22/23 Complaints

**TABLE 1 – SUMMARY OF COMPLAINTS**

No.	Complainant	Group/Parish	Outcome	Complaint Category
1.	Councillor	Conservative Group	Informal resolution – apology requested	Disrespect – Councillor towards Councillor
2.	Officer	Independent Group	NFA	Disrespect – Councillor towards Officer
3.	Councillor	Conservative Group	Informal resolution - advice provided	Failure to declare interest
4.	Member of the public	Conservative Group	NFA	Failure to carry out duties
5.	Member of the public	Conservative Group	NFA	Failure to declare interest Conflict of interest Failure to carry out duties
6.	Member of the public	Conservative Group	NFA	Failure to carry out duties
7.	Member of the public	Conservative Group	NFA	Failure to declare interest Conflict of Interest Failure to carry out duties
8.	Member of the public	Conservative Group	NFA	Failure to carry out duties
9.	Member of the public	Independent Group	NFA	Failure to carry out duties
10	Member of the public	Conservative Group	NFA	Failure to carry out duties
11	Councillor	Burnham Market	Complaint withdrawn	Being offensive
12	Councillor	Methwold	Discontinued as subject member resigned	Disrespect – Councillor towards officer Social media – bullying – Councillor towards officer Disrespect – Councillor towards member of the public
13	Councillor	Methwold	Discontinued as subject member resigned	Bullying – Councillor towards officer

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				<p>Social media – bullying – Councillor towards officer</p> <p>Disrespect – Councillor towards member of the public</p> <p>Disrespect – Councillor towards Councillor</p>
14	Councillor	Methwold	Discontinued as subject member resigned	<p>Social media - Disrespect – Councillor towards Officer</p> <p>Bullying – Councillor towards officer</p> <p>Bringing Council into disrepute</p> <p>Social media – bullying – Councillor towards officer</p> <p>Disrespect – Councillor towards member of the public</p>
15	Councillor	Methwold	Discontinued as subject member resigned	<p>Bringing Council into disrepute</p> <p>Disrespect – Councillor towards member of the public</p> <p>Bullying – Councillor towards Councillor</p> <p>Social media – bullying – Councillor towards officer</p> <p>Misuse of position</p>
16	Councillor	Methwold	Discontinued as subject member resigned	<p>Disrespect – Councillor towards Councillor</p> <p>Discrimination (Equality Act)</p> <p>Bringing Council into disrepute</p>
17	Member of the public	Methwold	Informal resolution – recommend civility	<p>Disrespect - Councillor towards member of the</p>

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				public
18	Member of the public	Independent Group	Informal resolution – recommend civility	Disrespect - Councillor towards member of the public
19	Councillor	Outwell	NFA	Disrespect - Councillor towards member of the public
20	Councillor	Castle Acre	NFA	Being offensive
21	Councillor	Hunstanton TC	Informal resolution – recommend civility	Disrespect - Councillor towards member of the public Being offensive Bringing Council into Disrepute
22	Councillor	Brancaster	NFA	Disrespect – Councillor towards Councillor
23	Councillor	Burnham Market	NFA	Compromising impartiality of officers Breach of confidentiality Conflict of interest Failure to carry out duties
24	Councillor	Downham Market TC	Informal resolution – recommend civility	Disrespect – Councillor towards Councillor Disrespect – Councillor towards Officer
25	Councillor	Downham Market TC	Informal resolution – recommend civility	Disrespect – Councillor towards Councillor
26	Member of the public	Independent Group	NFA	Disrespect – Councillor towards Member of the Public Pre-determination
27	Councillor	Brancaster	Informal resolution – recommend civility	Disrespect – Councillor towards Officer
28	Councillor	Brancaster	Informal resolution – recommend civility	Disrespect – Councillor towards Officer

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29	Councillor	Conservative Group	Informal resolution – advice provided	Failure to declare interests Misuse of position
30	Councillor	Burnham Market	NFA	Disrespect – Councillor towards Councillor Compromising impartiality of officers Breach of Confidentiality Conflict of Interest Misuse of position

**TABLE 2 – COMPLAINTS GROUPED BY CATEGORY**

Key table							
<b>BCID</b>	Bringing Council into Disrepute	<b>BCTC</b>	Bullying – Councillor towards Councillor	<b>BCTO</b>	Bullying – Councillor towards Officer	<b>BOC</b>	Breach of Confidentiality
<b>BO</b>	Being Offensive	<b>CIOO</b>	Compromising Impartiality of Officers	<b>COI</b>	Conflict of Interest	<b>DCTC</b>	Disrespect – Councillor towards Councillor
<b>DCTO</b>	Disrespect – Councillor towards Officer	<b>DCTP</b>	Disrespect – Councillor towards Member of the Public	<b>DEQ</b>	Discrimination – Equality Act	<b>FTCD</b>	Failure to Carry out Duties
<b>FTDI</b>	Failure to Declare Interest	<b>MOCR</b>	Misuse of Council Resources	<b>MOP</b>	Misuse of Position	<b>PD</b>	Pre-determination
<b>SMBO</b>	Social Media – Bullying - Councillor towards Officer	<b>SMDO</b>	Social Media – Disrespect - Councillor towards Officer	<b>SMDP</b>	Social Media – Disrespect - Councillor towards member of the public		

**TABLE 2 – COMPLAINTS GROUPED BY CATEGORY CONTD**

No.	BCID	BCTC	BCTO	BOC	BO	CIOO	COI	DCTC	DCTO	DCTP	DEQ	FTCD	FTDI	MOCR	MOP	PD	SMBO	SMDO	SMDP
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No.	BCID	BCTC	BCTO	BOC	BO	CIOO	COI	DCTC	DCTO	DCTP	DEQ	FTCD	FTDI	MOCR	MOP	PD	SMBO	SMDO	SMDP
20					X														
21	X				X					X									
22								X											
23				X		X	X					X							
24								X	X										
25								X											
26																X			X
27									X										
28									X										
29													X	X					
30				X		X	X	X							X				
<b>Total</b>	4	1	2	2	3	2	4	7	5	8	1	8	4	1	2	1	4	1	1

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**TABLE 3 – COMPLAINTS GROUPED BY SUBJECT GROUP/PARISH**

Borough Council

<b>Conservative Group</b>	<b>Independent Group</b>	<b>Labour Group</b>
9	4	0

Parishes

<b>Parish</b>	<b>Number of Complaints</b>
Methwold	6
Brancaster	3
Burnham Market	3
Downham Market	2
Castle Acre	1
Hunstanton	1
Outwell	1

**TABLE 4 – COMPLAINTS GROUPED BY COMPLAINANT**

<b>Councillor</b>	<b>Member of the Public</b>	<b>Officer</b>
19	10	1

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**TABLE 5 – COMPLAINTS GROUPED BY OUTCOME**

<b>Outcome</b>	<b>Number of Complaints</b>
No Further Action	14
Informal resolution – recommend civility	7
Discontinued – subject member resigned	5
Informal resolution – advice provided	2
Informal resolution – apology requested	1
Complaint Withdrawn	1